



Dear Customer

Product GVS1008 “GalvoSurge Dental Implant Cleaning Set” has been shipped from Switzerland outside of a climate chain, without temperature control.

Please check the temperature logger included in this package. If the temperature recorded is lower than 0°C and/or higher than 40°C for more than 10 days, please proceed as follows:

- Do not throw away the products
- Transmit evaluation of the temperature to GalvoSurge (e-mail to: [info@galvosurge.com](mailto:info@galvosurge.com))
- GalvoSurge will check and communicate further procedure

Please note that Institut Straumann AG disclaims, to the extent possible by law, any liability, express or implied, and bears no responsibility for any direct, indirect, punitive or other damages, arising out of or in connection with the use of any products that have exceeded the above-mentioned maxima during the transport.

Regards,

INSTITUT STRAUMANN AG, Switzerland